



# Shooping

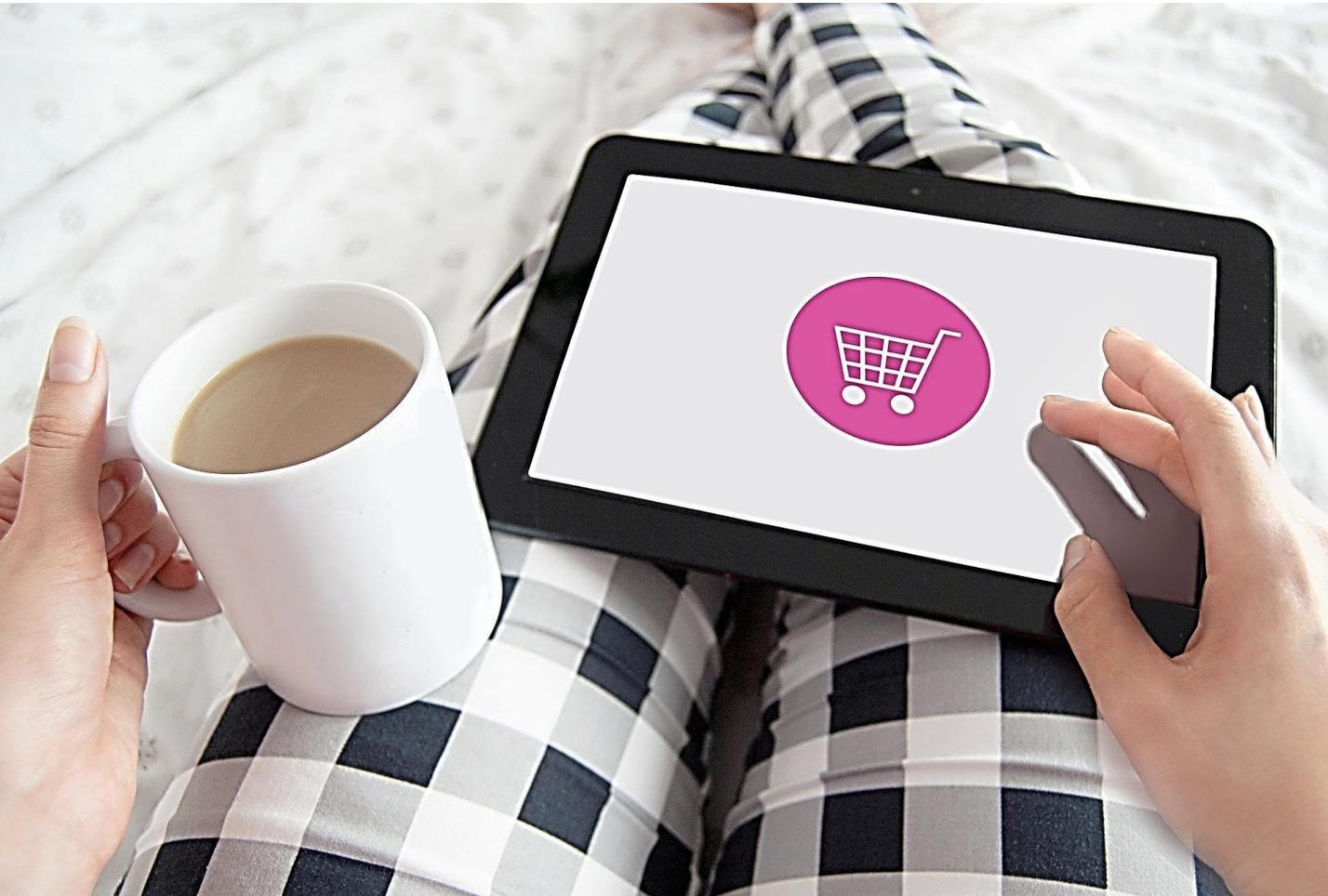
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Temoaya, México  
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# *Escuela Secundaria No. 1105 Octavio Paz Lozano*

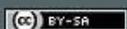
*LENGUA EXTRANJERA. INGLÉS. SECUNDARIA. 2º*

## **Shooping**

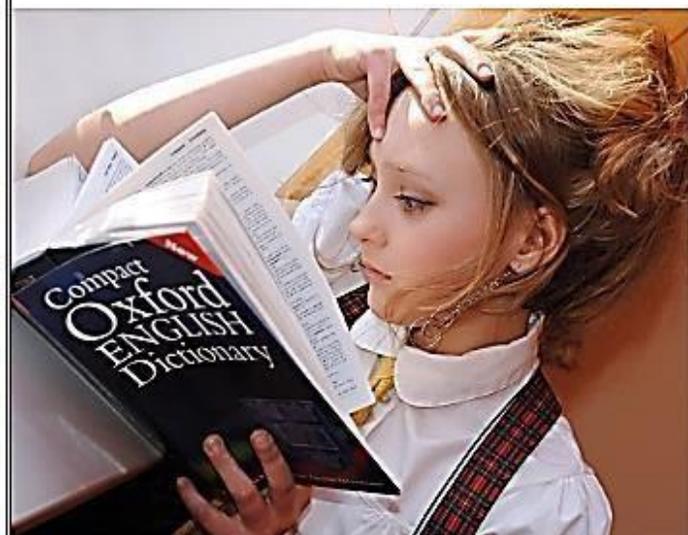


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Estimado alumno,

Las siguientes actividades se han realizado con el objetivo de que tengas oportunidades de práctica de los aprendizajes clave de la lengua extranjera basados en el enfoque centrado en la práctica social del lenguaje de la materia de Inglés 2. Los ejercicios se adaptaron con base a los incluidos en el libro de Come together 2 de la editorial Macmillan. De ahí que es importante que realices las actividades de este recurso digital en el orden en el que están organizadas.

Los ejercicios son auto evaluables, lo que quiere decir que los realizas y en ese momento recibes tu puntuación. En caso de tener alguna duda, deberás contactar a tu docente.

Con el uso correcto de este recurso digital, al finalizar los ejercicios y actividades podrás:

- identificar vocabulario relacionado a compras.
- Identificar expresiones utilizadas para expresar inconformidad sobre un servicio o compra de un producto.
- Hacer uso de expresiones para expresar empatía o un comentario descortés.

# a. Vocabulary about shopping



You are going to check some vocabulary about shopping.

*Vas a revisar vocabulario sobre compras.*

Directions: Find vocabulary about shopping in the following activity.

Instrucciones: Encuentra vocabulario sobre compras en la siguiente actividad.

[https://es.educaplay.com/juego/13603314-vocabulary\\_about\\_shopping.html#](https://es.educaplay.com/juego/13603314-vocabulary_about_shopping.html#)



## Actividad

*juego del ahorcado*

1. to go or come back, such as to a former place or state
2. an expression of regret for having committed an error or for being rude
3. to get or obtain by the payment of money or its equivalent
4. to provide a substitute or equivalent for
5. to give back or restore (esp. money)

Jugar



### Actividad de lectura



**DIRECTIONS:** Read the following conversation. Then answer the exercise below.

**INSTRUCCIONES:** Leer la siguiente conversación. Después contestar el ejercicio de abajo.

**Service assistant:** Hello! Customer services. What can I do for you?

**Billy:** I want to return a video game. It doesn't work.

**Service assistant:** What do you mean?

**Billy:** It doesn't load. The screen just stays black. I guess it is faulty.

**Service assistant:** Oh, I see. When did you buy it?

**Billy:** About two months ago.

**Service assistant:** That's too bad. We can only give you back your money if products are returned 30 days after the purchase. But we can replace your game.

**Billy:** That's fine. I don't want a refund. I just want to exchange the game, please.

**Service assistant:** Ok then. I'll get you another one.

**Billy:** Great! Thank you very much.

Text taken and adapted from: Luna, L. M. & Del Paso, D. (2019). Come together 2 student's book. En Come together 2 student's book (1.a ed., Vol. 1). Claudia García, et.al. [https://secundaria.macmillan.mx/data/resources/ct2/ct2\\_sb/index.html#page/195](https://secundaria.macmillan.mx/data/resources/ct2/ct2_sb/index.html#page/195)



### Pregunta Verdadero-Falso

1. Billy wants to return a TV.

Verdadero  Falso

2. The screen is broken.

Verdadero  Falso

3. Billy bought the product 2 months ago.

Verdadero  Falso

4. The shop assistant can return money if products are returned 20 days after the purchase.

Verdadero  Falso

5. Billy doesn't want a refund.

Verdadero  Falso

## c. Listening to a complaint



### Rellenar huecos

**DIRECTIONS:** Listen to the following conversation about a complaint. Then fill in the gaps.

**INSTRUCCIONES:** Escuchar la siguiente conversación sobre una incomodidad. Después escribe la palabra que falta.



Carlos: Excuse me!

Waiter: Yes, sir. How can I  you?

Carlos: We  a long time for our food. It's finally here but it is cold.

Waiter: I'm very  to  that. I'll replace your dishes.

Carlos: No, thank you. I'm not  for any of these.

Waiter: Please, sir. I can bring the food again, but I'm  you must pay for what you ordered. Please accept some  on the house as .

Carlos: I don't think I can eat anymore. I'm too angry. Just bring me the .

Waiter: Of course, sir. And again my .

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Enviar



### Actividad desplegable



**DIRECTIONS:** Read the following sentences and questions and choose offer or request.

1. How can I help you?
2. I can only replace your product.
3. I can replace the game.
4. I can bring the food again.
5. I could give you a refund.
6. Could you fill in this form, please? .
7. Could you sign the form, please?

Comprobar



### Lista desordenada



**DIRECTIONS:** Read the following conversation. Then order it.

I'm afraid that it is against the store's policy to give a refund if the item is not faulty.

Clerk: Good morning. Can I help you?

That's dissapointing.

Luis: Hello, I would like to return this laptop. Could you take it back?

Let me see what I can do about it.

Oh, nothing is wrong with it. I don't need it anymore.

Clerk: I'm sorry to hear that. What is the problem with it? Is it damaged?

## REFERENCES

Reading in b and listening in c

Luna, L. M. & Del Paso, D. (2019). Come together 2 student's book. En Come together 2 student's book (1.a ed., Vol. 1). Claudia García, et.al. [https://secundaria.macmillan.mx/data/resources/ct2/ct2\\_sb/index.html#page/195](https://secundaria.macmillan.mx/data/resources/ct2/ct2_sb/index.html#page/195)

Imagen en portada

Just a moment. . . (s. f.-b). <https://pixabay.com/es/photos/shopping-compras-en-l%C3%ADnea-4000414/>

Imagen en objetivos y requerimientos

Just a moment. . . (s. f.). <https://pixabay.com/es/photos/ni%C3%B1a-ingl%C3%A9s-diccionario-leer-2771936/>



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